



## AYAMA ROCKHOUSE RULES and TIPS

- ✓ **Check in time: 14:00. Check out time: 10:00 .**
- ✓ **Cleaning:** Housekeeper will come once a day, at 10:00am to clean kitchen, bathrooms, living areas and bedrooms. You please let us know what time you want help to set up your **breakfast** if you are not happy to help yourself.
- ✓ Please note, **all items opened for consumption** in kitchen **will be charged** BESIDES those for breakfast which is included in your rate. A bill will be issued at check-out, and is to be settled before departure. Please mark your items on the order form to facilitate your billing by the office.  
**VISIT OUR AYAMATECA for more shopping before you leave!**
- ✓ **Laundry:** Laundry services are available as per request.
- ✓ **Pets:** Pets are allowed, only if arranged BEFORE hand. The guest agrees **NOT** to leave pet(s) alone TO ROAM FREELY THROUGHOUT THE GUESTHOUSE. Pets are not allowed on the furniture or beds, unless a protective cover is used provided by guest. All pets must be under the complete control of a responsible guest, and must be on a hand-held leash at all times when not in fenced yard of the guesthouse.
- ✓ **Smoking:** This is a non-smoking house. Please adhere and smoke outside – there are 2 ashtrays outside , one at the Zebra Room entrance on the table and other one at the Leopard Room Entrance at the patio on table.
- ✓ **Internet:** Wi-Fi available TENDA Password: **C83A35FC8960**
- ✓ **DSTV:** Available – all channels visible. There is **DVD player** and Kids movies to entertain your little angels in case of rain (we really hope for rainy days).
- ✓ **NB!! No firearms, weapons or drugs permitted on the premises.**



- ✓ Please do not feed the baboons ;- ) Just joking... no baboons close to houses.
- ✓ **Alarm** – You will be given a key for the main entrance door and a remote for the alarm. If the light is on, please push the blue button for switching the alarm off. No need to set up the alarm when you are in the house. If any emergency press the PANIC button (GREEN).
- ✓ **If you forgot your toothbrush, toothpaste, shaving kit** – there are items in the bathrooms that can be used. We kindly ask **for a donation** for our Perdjie School project for these items if used.
- ✓ **Babies and Kids** deserve special attention. We are organized for many of their needs. Let us know if you have any special request for them.
- ✓ **Snakes, spiders, mice.** We do respect Nature a lot. We do not kill any animal if it is not wounded or a danger for humans. And never had in 30 years any incident with snakes, spiders or other animals. But keep into consideration you might see them. If you are not feeling good with them, and you see one of them, please call us, we will take it away to be released on the mountain.
- ✓ **Parking and gate.** Parking is free and marked. Please park your car to facilitate other guests parking. We will close the gate at 20:00 . On your set of keys, the small one is for the lock if you need to go out or come back late. Cars left at the designated parking area are parked at your own risk.
- ✓ **Swimming pool** we do allow the use of the swimming pool to our guest, unfortunately not this time of the year as we are short on drinking water. Please apologize. Guests may use the pool at their own risk. No children are allowed near the pool area without adult supervision. Keep the pool area neat and clean at all times.
- ✓ **Insurance.** We are fully insured for many breakages or damages. Please inform us about any event needing this kind of attention. In the event of any damages to the room, a suitable amount will be added to your final bill to rectify the damage(s) and/or replace the item(s) affected.



✓ **WATER USE – WATER IS PRECIOUS.**

✓ **We are asking our guests to save water as much as possible.**

Our drinking water (all over the house) comes from our spring but after 3 years of draught it is not giving much. With little attention, we can manage to save lots of water. Do not run the taps if not needed. Make sure there are no running taps anywhere when you leave the house. Please let us know promptly about any leak.

- ✓ Closest Chemist: Paarl main road (25 min. driving).
- ✓ Closest Hospital – MEDICLINIC Paarl (20 min. driving).
- ✓ **We are connected to a Central control room by radio for emergencies of any kind. Do not panic and just call us.**
- ✓ Closest Food shops: Checkers at Noorder Paarl or Wellington (20 min. driving) open from 09:00 to 20:00.
- ✓ Closest Shopping mall: PAARL Mall (30 min. driving).
- ✓ Restaurants and special shops – we will be glad to help you finding the right one and book for you.